

## **Tala North America Inc. Warranty Policy**

Date: 12/01/18

- i) A three year limited warranty against manufacturing defects is offered on all LED Light bulbs (materials and construction) and a one year limited warranty against manufacturing defects is offered on all fixtures.
- ii) Any modifications made to the product by the Customer will void the warranty.
- iii) Our warranties will not apply to defects that are due to fair wear and tear, accidental damage or failure by the Customer or any third party to adhere to the Company's instructions or written recommendations.
- iv) Where a defect has been notified within the periods stated above we will replace any bulbs/fixtures that have functional defects such as filament illumination failure or other manufacturing defects. Please use the same reporting format as outlined above for any warranty claims.
- v) Any samples, drawings, descriptive matter, or advertising produced by Tala and any descriptions or illustrations contained in Tala's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods described in them. They shall not form part of the Contract or have any contractual force.